



INFORMATION TECHNOLOGY EXPERTS, Inc.

Small Business on GSA STARS



What is 8(a) STARS?

The 8(a) Streamlined Technology Acquisition Resources for Services (STARS) GWAC is a small business set-aside contract for technology solutions. It is designed to promote small business utilization when purchasing technology solutions for the federal government. For more information, please visit www.gsa.gov/8astars.

8(a) STARS Features

- Multiple award, indefinite-delivery, indefinite-quantity (IDIQ) contract vehicle
- Contract vehicle available through June 2011
- Eight distinct Functional Areas (FA) designated by the NAICS:
 - FA1 NAICS 541511 Custom Computer Programming Services*
 - FA2 NAICS 541512 Computer Systems Design Services*
 - FA3 NAICS 541513 Computer Facilities Management Services*
 - FA4 NAICS 518210 Data Processing, Hosting and Related Services
 - FA5 NAICS 541519 Other Computer Related Services*
 - FA6 NAICS 516110 Internet Publishing and Broadcasting
 - FA7 NAICS 519190 All Other Information Services
 - FA8 NAICS 517110 Wired Telecommunications Carriers
- Directed task orders up to \$3.5 million each for federal civilian agencies are compliant
- Directed task orders up to \$3.5 million each for DoD activities are compliant
- 8(a) credit can be transferred back to client agency via Federal Procurement Data System (FPDS)
- Program ceiling: \$15 billion (to date, \$1.5B has been procured)
- Limited Protest-ability
- Geographic coverage: Continental United States, some Worldwide

**Services provided by ITX under contract #GS-06F-0399Z*

- ### 8(a) STARS Designations
- Small Business (ITX)
 - Small Disadvantaged Business
 - Woman Owned
 - Veteran Owned
 - Service-Disabled Veteran Owned
 - HUBZone
 - Native American Owned



8(a) STARS Benefits

- Hardware, software, related supplies, and services may be procured as part of an information technology services-based solution
- Pre-competed, easy-to-use contracts
- Support small business and meet procurement preference goals
- Availability and access to proven small business and 8(a) technology providers
- Short procurement lead time
- Low user fee (0.75 percent) built into contractors' ceiling prices
- Small Business GWAC Center provides Information Technology (IT) specialty contract administration

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8(a) STARS FAQs for Federal Agencies

1. What is the value proposition for using 8(a) STARS?

The 8(a) STARS GWAC is very attractive to customers due to the unique procurement authority granted to 8(a) firms by statute. The Small Business GWAC Center is a resource for customers and industry with regard to small business contracting rules and regulations. Customers may conduct set-aside competitions using STARS as an alternative to lengthy and costly full and open competitions. Federal agencies receive 8(a) and other small business credit. In addition to the 8(a) STARS website resources, we provide training and telephone support.

2. What can be purchased using 8(a) STARS?

8(a) STARS contracts are primarily for technology services. Hardware, software, and related supplies may be procured as part of an integrated solution. Leasing is prohibited under this GWAC.

3. How does a federal agency access the 8(a) STARS contract?

Federal Buyers who wish to use 8(a) STARS must receive delegation of procurement authority prior to issuing task orders. Delegations are required by GSA's Quality Assurance Plan in accordance with the Office of Management and Budget guidelines. Delegation can be granted through two methods: the online seminar entitled "8(a) Delegation of Procurement Authority" through the Center for Acquisition Excellence or on a conference call with one of the Procuring Contracting Officers (PCOs).

4. Where can I find ordering procedures for 8(a) STARS?

The Small Business GWAC Center has issued a guide for ordering activities, industry, and end-users that is available at the Contract Library at www.gsa.gov/8astars

5. Are sole-source task orders permitted under 8(a) STARS?

Yes, task orders under the \$3.5 million competitive threshold may be awarded on a sole-source basis based on the provisions of Section 8(a) of the Small Business Act (15 U.S.C. 637a and FAR 19.8). Contract holders may utilize this unique provision based on self-marketing efforts or past performance. All contract holders within a functional area must be given fair opportunity to compete when requirements exceed the \$3.5 million competitive threshold in accordance with FAR Part 16.

6. Will the Small Business GWAC Center Review Task Order Requirements for Contract Scope Consistency?

Yes. Upon request the Small Business GWAC Center will provide up front review of task order statements of work, work scope as part of a non-mandatory business clearance evaluation. Ordering contracting officers will be responsible for legal review of their procurements.

Functional Areas*

FA 1 NAICS 541511 Customer Computer Programming Services

Software Programming | Computer Software Support Services | Database Design | Software Analysis, Design, Programming & Testing | Web Design

FA 2 NAICS 541512 Computer Systems Design Services

BPR | Cabling & Wiring | CAD/CAE/CAM Services | System Integration, Analysis & Design | Hardware & Software Consulting Services | LAN/WAN | Network Design & Installation

FA 3 NAICS 541513 Computer Facilities Management Services

Computer Operations & Support | End User Support | Help Desk | Network Management | Hardware & Software Maintenance | Facilities Management

FA 4 NAICS 518210 Data Processing, Hosting, and Related Services

Application Hosting | Data Entry Services | Data Warehousing | Document Imaging | Storage Area Networks | Web Hosting

FA 5 NAICS 541519 Other Computer Related Services

Disaster Preparedness/Recovery | Contingency Planning | IV & V | Documentation | IAS | Software Installation | Virus Detection/Recovery

FA 6 NAICS 516110 Internet Publishing and Broadcasting

Internet Broadcasting | Internet Video Broadcasting | Web Broadcasting

FA 7 NAICS 519190 All Other Information Services

Call Centers | Distance Learning | E-Commerce | Telephone-based Recorded Information Services | Video Conferencing

FA 8 NAICS 517110 Wired Telecommunications Carriers

Local Telephone Carriers | Long-distance Telephone Carriers | Telecommunications Networks | Telephone Installation Services

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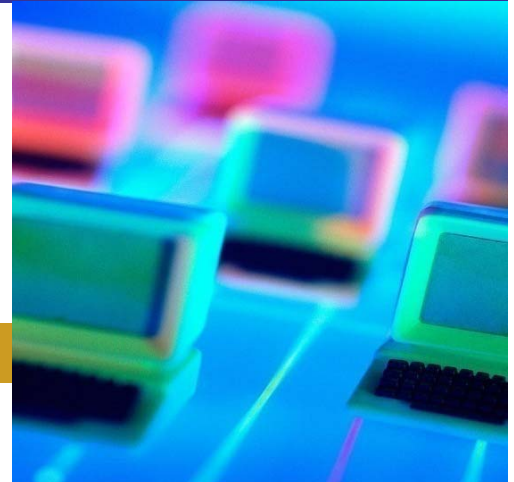


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"ITX's performance under all the USDA contracts has been exemplary. The performance-based contracts have exceeded the minimum acceptable time and quality performance standards every year, thus receiving performance incentive awards. Their staff willingly accepts extremely difficult assignments and produce quality products. Their vision is to be customer-oriented and they have honored that vision."

Ms. Debbie Sanders, Contracting Officer, USDA



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Disaster Recovery | Contingency Planning | IV & V | Documentation | IAS
Software Installation | Virus Detection/Recovery



GSA Schedule 70: GS-35F-0453R

SIN 132-51 – IT PROFESSIONAL SERVICES

- D301 IT Facility O&M
- D306 IT Systems Analysis Services
- D307 Automated Information Systems Design and Integration Services
- D308 Programming Services
- D310 IT Backup and Security Services
- D311 IT Data Conversion Services
- D316 IT Network Management Services
- D399 Other IT Services, NEC



SYSTEM ADMINISTRATION

- Server Maintenance
- OS Migration
- Performance Analysis
- Backup & Recovery Services
- Patch & Upgrade Management
- User Account Management
- System Monitoring

IT MANAGEMENT

- IT Planning/Preparation
- Resource Scheduling
- Peak Project Support
- Industry Analysis

VOIP / TELECOM

- Installs & set-up
- Network configuration
- ShoreTel partner

DESKTOP SERVICES

- Help Desk
- PC/Peripheral Support & Maintenance
- End User Support
- Workflow Software Support
- PC Hardware Support/Troubleshooting

NETWORK SUPPORT

- Network Design/Architecture
- Wireless LANs
- TCP/IP Troubleshooting
- Capacity Planning
- Bandwidth Analysis
- Communications / VoIP



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